

INQUIRY	<p>All inquiries may be made via our website. Additional contact information are posted there.</p> <p>For a more accurate quotation, we suggest sending photos of pegs. If you are inquiring for an entourage, please indicate the number of heads per category (mothers, maid/matron of honor, bridesmaids, etc.)</p> <p>We will respond within 3 days of inquiry.</p> <p>The brides can arrange to meet over Viber so that she and the designer can easily discuss design details, packages, add-ons, and special requests.</p>
DESIGN PRESENTATION	<p>After the initial online meeting, we will submit designs for approval. This includes sketches, fabric and color swatches.</p> <p>Once everything is approved by the bride, we will send a contract stipulating all the agreed-upon details.</p>
PAYMENT	<p>We require a 50% down payment upon contract signing. The full payment is required before the gowns are delivered.</p> <p>Payment must be sent via bank transfer or PayPal. We will issue a receipt as soon as the payment is received.</p>
MEASUREMENT	<p>We will send a measurement-taking guide so that you (and your entourage) can take your own measurements. We can assist you in taking your measurements through chat, if need be.</p>
FITTING	<p>The bride and the designer will discuss the fitting schedule, depending on the lead time that we have.</p> <p>There will be 3 fittings: 1ST fitting: to be done in the lining fabric 2nd fitting: the garment is ready. If there are any alterations, it should be minor.</p>

3rd fitting: this is the final fitting. The beadwork should also be done by this time.

For overseas weddings, the bride will shoulder all the shipping costs. For brides who will get married in the Philippines, we suggest coming by the atelier to do the 2nd fitting. From there, we will finalize the beadwork.

TURNOVER

The full payment must be made before we turn over the final garment. A receipt of payment will be issued.

For overseas brides, we will include the cost of shipping in the final invoice. If the bride is based in a city wherein Philippine Airlines flies, we can do an airport to airport delivery.

For weddings in the Philippines but outside of Metro Manila, the garment is picked up from our atelier.

For Manila-based weddings, we can deliver the garment to your prep venue a day before the wedding. We will set-up the gown for the photos early the next day. On the day of the wedding, we can come by and assist you with your wardrobe change.